



believe & achieve

4th December 2020

Dear Parent / Carer

I am sure that many of you have been aware of the IT issues that have been plaguing the school over the last few weeks. Unfortunately, we had to take the network down on Thursday to address a serious 'denial of service' attack which the school had been a victim of.

Taking the network down, subsequently impacted the phone systems and all other communication methods, out of the school. My apologies if you have tried to contact the school in the last couple of days as you may have been unable to do so. It was essential to take this swift action to ensure that the data on the system remained secure.

I am pleased to let you know that the work completed by the IT team has prevented the attack from being successful and the continued improvement to the school's IT infrastructure can continue.

Yours sincerely

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Head of School

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