

Coronavirus pupil related absences

	What to do if your child ...	Action needed	Return to school when
1	... my child has coronavirus symptoms	<ul style="list-style-type: none"> • Do not come to school • Keep any siblings and members of the household at home • Contact school • Get your child tested using a PCR test • Inform school immediately about the test results 	... the test comes back negative
2	... my child tests positive for coronavirus with a Lateral Flow Test	<ul style="list-style-type: none"> • Do not come to school • Contact school in addition to reporting test result https://www.gov.uk/report-covid19-result • Self-isolate for at least 10 days (self-isolation period includes the day your symptoms started (or the day you had the test, if you do not have symptoms) and the next 10 full days.) • Inform school immediately about the test result to enable close contact protocols to be completed (this will require a conversation with your child) • Ensure all members of the household remain at home • Book/Arrange for a PCR to be completed within 48 hours • Inform school immediately about the PCR test result 	<p>... after 10 days if they no longer have a temperature and feel well, even if they have a cough or loss of smell/taste.</p> <p>These symptoms can last for several weeks once the infection has gone.</p> <p>...if the PCR test returns as Negative and there are no other symptoms</p>
	... my child tests positive for coronavirus with a PCR test	<ul style="list-style-type: none"> • Do not come to school and contact school swiftly • Self-isolate for at least 10 days (self-isolation period includes the day your symptoms started (or the day you had the test, if you do not have symptoms) and the next 10 full days.) • Inform school immediately about the test result to enable close contact protocols to be completed (this will require a conversation with your child) • Ensure all members of the household remain at home • Book/Arrange for a PCR to be completed within 48 hours for all members of the household • Engage with Test and Trace protocols as directed 	<p>... after 10 days if they no longer have a temperature and feel well, even if they have a cough or loss of smell/taste.</p> <p>These symptoms can last for several weeks once the infection has gone.</p>

3	... someone in my household or support bubble (where you have had close contact in the last 48 hours) has coronavirus symptoms	<ul style="list-style-type: none"> • Do not come to school • Contact school • Self-isolate for 10 days (unless you get symptoms in which case the 10 days restart from when you get symptoms) • Symptomatic person to get a PCR test • Inform school immediately about the test result • All members of the household remain at home until test results received 	... the household member test is negative or the 10 day isolation period is completed and no further symptoms are developed by anyone else
4	... someone in my household or support bubble (where you have had close contact in the last 48 hours) has tested positive for coronavirus	<ul style="list-style-type: none"> • Do not come to school • Contact school to alert them • All Household members to access PCR test • Self-isolate for a minimum of 10 days 	... the child has completed 10 days of self-isolation and no other member of the household or support bubble has tested positive during this time
5	... NHS Test and Trace OR School have identified my child as a 'close contact' of somebody with coronavirus	<ul style="list-style-type: none"> • Do not come to school or leave the home • Contact school • Self-isolate for a minimum of 10 days • If your child displays symptoms during this period, PCR test to be completed as well as following usual LFT protocols • No other members of your household need to isolate unless your child begins to display symptoms 	... the child has completed 10 days of self-isolation and has had no symptoms
6	... we/my child has travelled and has to self-isolate as part of a period of quarantine	<ul style="list-style-type: none"> • Do not take unauthorised leave in term time • Consider quarantine requirements and FCO advice when booking travel • Provide information to school as per attendance policy <p>Returning from a destination where quarantine is needed:</p> <ul style="list-style-type: none"> • Do not come to school • Contact school • Follow Government quarantine guidance 	... the school will inform you of the earliest date that you can return to school in line with the quarantine periods has been completed
7	... we have received medical advice that my child must resume shielding	<ul style="list-style-type: none"> • Do not come to school • Contact the Headteacher/Head of School • Shield until you are information that restrictions are lifted and shielding is paused again 	restrictions have been lifted and your child can return to school again

Test and Trace Support Payments

Some parents and carers may be eligible for a one-off Test and Trace Support Payment of £500. This is payable in one lump sum from your local authority.

To be eligible for a Test and Trace Support Payment, you must:

- be on a low income
- be unable to work from home
- be at risk of losing income as a result of self-isolating
- be living in England
- meet the [eligibility criteria](#)

Applications from parents and guardians who need to take time off work to care for a child who is self-isolating

Eligible parents or guardians of children who have been advised to self-isolate by their education setting (even where they have not been told to self-isolate by NHS Test and Trace) can also apply for the Test and Trace Support Payment scheme if they are on a low income, unable to work from home and need to take time off work to care for a child who is self-isolating. Parents and carers do not require an NHS Test and Trace Account ID number in order to claim and schools are not required to register all children asked to self-isolate with NHS Test and Trace in the same way as staff.

The scheme is open to eligible parents and carers of children aged 15 and under, and parents of young people aged 16 to 25 with an education health and care plan. Further information on how parents and guardians can [claim financial support under the Test and Trace Support Payment scheme](#) is available.

Schools should provide parents and carers of children advised to self-isolate with the template letter, detailing the child's name and the dates of their isolation period. The parent or guardian will need to use this letter as supporting evidence as part of their application to their local authority for a payment from the Test and Trace Support Payment scheme. Parents whose children are told to self-isolate by their school will not be able to apply for financial support without a letter.

When a parent or guardian applies to the Test and Trace Support Payment scheme because they need to care for a child who is self-isolating, their local authority will be required to contact their child's school via phone or email to verify information about the child. This includes the child's name, age and dates of self-isolation. This is a standard check against fraudulent claims, and may take place before or after a payment is made.

You will only be asked to share information on children whose parents have made an application to their local authority for the Test and Trace Support Payment scheme. You may wish to update your data privacy notice to reflect this.